

**FINAL SYNOPTIC MAP OF VOTING**

Annual and Extraordinary General Meetings - March 29, 2018

| RESOLUTIONS - AGM  | Type of shares | Number of shares |             |            |
|--|----------------|------------------|-------------|------------|
|  |                | Approve (YES)    | Reject (NO) | Abstain    |
| <b>1</b> - To verify management's accounts, examine, discuss and vote on the Financial Statements for the year ended December 31, 2017.  | Common shares  | 479.731.504      | 241.962     | 18.760.250 |
| <b>2</b> - To approve the allocation of net income from the year ended December 31, 2017.<br><br>- managements proposal for the net income for the fiscal year ended on December 31, 2017, in the amount of R\$773,825,190.32, be allocated as follows:<br><br>(i) R\$38,691,259.52 for the constitution of the Legal Reserve;<br>(ii) R\$531,633,775.25 for the constitution of the Reserve for Expansion of Social Business; and<br>(iii) R\$183,783,482.70, which corresponds to 25% of the annual adjusted net income, for distribution of the minimum mandatory dividend, which includes Interest on Shareholders' Equity declared on December 22, 2017, in the net amount of R\$120,283,327.15, remaining the balance of mandatory dividends to be paid in the amount of R\$63,500,155.55. | Common shares  | 498.531.077      | 202.639     | -          |
| <b>3</b> - To establish the number of members of the Board of Directors for the 2018 term of office.<br><br>*The Company's management proposes that the Board of Directors comprise 10 members for a term of office to be effective until the Annual Shareholders' Meeting of 2019.  | Common shares  | 498.733.711      | 5           | -          |
| <b>4</b> - Do you want to request the adoption of Multiple Voting Process for the election of members of the board of directors, according to Article 141 of Law No. 6,404 of 1976?<br><br>*Note: this deliberation is not a part of the matters of the Agenda of the Annual Shareholders' Meetings, and it has been inserted in compliance with the provisions of Article 21-I, subsection IV, of the CVM Instruction 481/09.   | Common shares  | 26.174.955       | 31.195.597  | 65.747.880 |

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| <b>5</b> - Indication of all the names that make up the slate – single slate   | Common shares  | 475.323.250      | 6.138.016   | 17.272.450 |
| <b>6</b> - If one of the candidates that make up the slate stops being part of it, can the votes of your shares continue to be awarded to the same coalition chosen?   | Common shares  | 29.927.648       | 79.167.233  | 14.023.551 |
| <b>7</b> - In case of adoption of the election process by multiple voting, the votes corresponding to your actions should be distributed in equal percentages by the members of the coalition you have chosen?   | Common shares  | 33.206.590       | 341.732     | 89.570.110 |
| <b>8</b> - Visualization of all candidates who make up the slate to indicate the % (percentage) of the votes to be assigned to each one  |                | 3.315.547        | 341.732     | 25.608.439 |
| PATRICK ANTONIO CLAUDE DE LARRAGOITI LUCAS (efetivo) 10%   |                | 3.315.547        | 341.732     | 25.608.439 |
| CARLOS INFANTE SANTOS DE CASTRO (efetivo) 10%  |                | 3.315.547        | 341.732     | 25.608.439 |
| CHRISTOPHER JOHN MINTER (efetivo) 10%  | Common shares  | 3.315.547        | 341.732     | 25.608.439 |
| DAVID LORNE LEVY (efetivo) 10 %  |                | 3.315.547        | 341.732     | 25.608.439 |
| GUILHERME AFFONSO FERREIRA (efetivo) 10%   |                | 3.315.547        | 341.732     | 25.608.439 |
| ISABELLE ROSE MARIE DE SÉGUR LAMOIGNON (efetivo) 10%   |                | 3.315.547        | 341.732     | 25.608.439 |
| JORGE HILÁRIO GOUVÊA VIEIRA (efetivo) 10%  |                | 3.315.547        | 341.732     | 25.608.439 |
| PIERRE CLAUDE PERRENOUD (efetivo) 10%  |                | 3.315.547        | 341.732     | 25.608.439 |
| RENATO RUSSO (efetivo) 10%   |                | 3.315.547        | 341.732     | 25.608.439 |
| WALTER ROBERTO DE OLIVEIRA LONGO (efetivo) 10%   |                | 3.315.547        | 341.732     | 25.608.439 |
| <b>9</b> - In accordance with CVM Instruction 481/09, only fill in this item if you have left items 4 to 8 blank and hold the shares with which you vote during the 3 (three) months immediately prior to the Annual Shareholders Meeting.<br><br>Do you want to request the separate election of a member of the Board of Directors, pursuant to article 141, fourth paragraph, item I, of the Law No. 6,404 of 1976? | Common shares  | 26.468.027       | 6.606.923   | 90.043.482 |

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|---|----------------|------------------|-------------|------------|
|   |                | Approve (YES)    | Reject (NO) | Abstain    |
| <p><b>10</b> - Separate election of the board of directors - Common shares</p> <p>Indication of candidates for the board of directors by minority shareholders holding shares with voting rights (the shareholder must complete this field if he/she left the general election field blank and holds the shares with which he votes during the immediate three (3) months preceding the general meeting.</p> <p>NOME</p>  | Common shares  | 42.062.043       | 4.404.733   | 76.651.656 |
| <p><b>11</b> - In case neither the holders of voting shares nor the holders of preferred shares without voting rights or with restricted voting rights have respectively reached the quorum required in items I and II of Paragraph 4 of Article 141 of Law No. 6,404 of 1976, should your votes be aggregated to the votes of the preferred shares in order to elect for the board of directors the candidate with the highest number of votes among all those that, listed on this ballot paper, run for a separate election?</p>         | Common shares  | 116.579.850      | 2.840.113   | 3.698.469  |
| <p><b>12</b> - Indication of candidates for the board of directors by shareholders holding preferred shares without voting or restricted voting rights (the shareholder must complete this field if he/she leaves the general election field blank and holds the shares with which he/she votes during the immediate three (3) months prior to the general meeting)</p> <p>NOME</p>   | Common shares  | 42.062.043       | 4.404.733   | 76.651.656 |
| <p><b>13</b> - In case that neither the holders of voting shares nor the holders of preferred shares without voting rights or with restricted voting rights have respectively reached the quorum required in items I and II of Paragraph 4 of Article 141 of Law No. 6,404 of 1976, should your votes to be aggregated to the votes of the preferred shares in order to elect for the board of directors the candidate with the highest number of votes among all those that, listed on this ballot paper, run for a separate election?</p> | Common shares  | 116.576.731      | 2.840.113   | 3.701.588  |

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|  |                  | Approve (YES)    | Reject (NO) | Abstain    |
| <p><b>14</b> - To establish the management compensation (Board of Directors and Board of Executive Officers).</p> <p>- The Company's management proposes an overall amount of R\$6,600,000.00 for compensation of its management (Board of Directors and Board of Executive Officers) for the period from the date of the Annual Shareholders' Meeting in 2018 to the Annual Shareholders' Meeting to be held in 2019.</p> | Common shares    | 416.436.326      | 62.338.227  | 19.959.163 |
| <p><b>15.</b> Do you want to request the installation of the Fiscal Council, according to Article 161 of Law No. 6,404 of 1976?</p> <p>*Note: this resolution is not part of the agenda of the Annual Shareholders' Meetings, and it has been inserted in compliance with the provisions of Article 21-k, Sole Paragraph, of CVM Ruling 481/09.</p>  | Common shares    | 112.279.983      | 3.575.133   | 7.263.316  |
|  | Preferred shares | 224.559.966      | 7.150.266   | 14.526.632 |

| RESOLUTIONS - EGM  | Type of shares | Number of shares |             |         |
|--|----------------|------------------|-------------|---------|
|  |                | Approve (YES)    | Reject (NO) | Abstain |
| <p><b>1.</b> To approve the amendment to Article 16 of the Bylaws, in order to reflect the change in the name of the Company's Audit Committee to Audit and Risk Management Committee.</p> | Common shares  | 502.260.685      | -           | -       |
| <p><b>2.</b> To approve the restatement of the Company's Bylaws.</p>   | Common shares  | 502.260.685      | -           | -       |