

# **CONFERENCE CALL** 3Q15



# **CONSOLIDATED REVENUE - 3Q15/9M15**

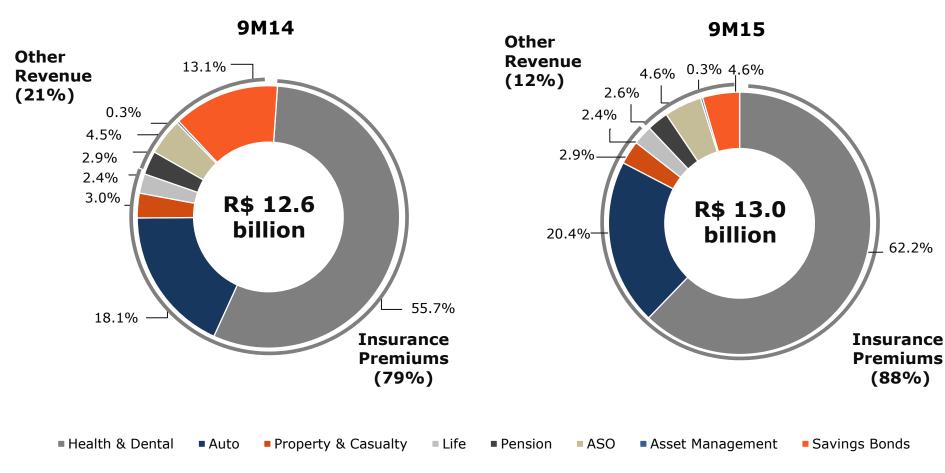
(R\$ million)	3Q15	3Q14		Δ	2Q15		Δ	9M15	9M14		Δ
Health & Dental	2,868.0	2,484.3	1	15.4%	2,633.8	Ŷ	8.9%	8,093.4	7,043.7	1	14.9%
Auto	979.4	790.9	•	23.8%	897.6	<b>↑</b>	9.1%	2,659.4	2,282.6	1	16.5%
Other Property & Casualty	151.6	136.4	1	11.2%	116.3	<b>↑</b>	30.3%	378.5	385.0	1	-1.7%
Life & Personal Accident	105.2	100.6	1	4.6%	102.9	•	2.2%	312.1	303.8	1	2.7%
Insurance Premiums	4,104.2	3,512.1	<b></b>	16.9%	3,750.7	<b>†</b>	9.4%	11,443.3	10,015.2	1	14.3%
Private Pension (contributions)	115.3	127.3	1	-9.4%	123.3	1	-6.5%	342.0	368.6	1	-7.2%
Administrative Services Only (billings)	213.9	205.4	1	4.1%	200.9	<b>↑</b>	6.5%	601.2	569.3	1	5.6%
Asset Management (management & performance fees)	11.2	12.3	•	-9.0%	10.5	1	6.2%	32.7	34.6	1	-5.6%
Savings Bonds (collections)	189.3	563.1	<b>1</b>	-66.4%	192.8	1	-1.8%	593.8	1,656.2	1	-64.1%
Other Revenues & Collections	529.6	908.1	<b>.</b>	-41.7%	527.5	<b>^</b>	0.4%	1,569.6	2,628.6	<b>₽</b>	-40.3%
Total	4,633.9	4,420.2	<b>↑</b>	4.8%	4,278.2	<b>↑</b>	8.3%	13,013.0	12,643.8	<b>↑</b>	2.9%



# **CONSOLIDATED REVENUE - 9M15**

#### **Total Consolidated Revenue**

(% of total)





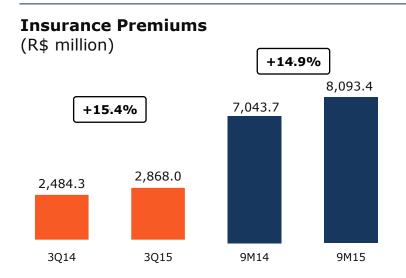
# **HIGHLIGHTS - 3Q15 / 9M15**

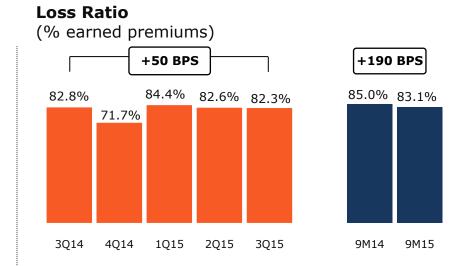
(R\$ million)	3Q15	3Q14		Δ	2Q15		Δ	9M15	9M14		Δ
Insurance Premiums	4,104.2	3,512.1	<b>↑</b>	16.9%	3,750.7	<b>↑</b>	9.4%	11,443.3	10,015.2	Ŷ	14.3%
Loss Ratio (%)	76.0%	76.5%	<b>↑</b>	50 BPS	75.6%	•	-40 BPS	76.4%	77.7%	•	130 BPS
General & Admin. Expenses Ratio (%)	8.3%	8.8%	<b>↑</b>	50 BPS	8.7%	<b>↑</b>	30 BPS	8.5%	8.9%	•	40 BPS
Combined Ratio (%)	100.2%	100.5%	<u></u>	30 BPS	99.8%	1	-40 BPS	100.4%	101.8%	•	150 BPS
Investment Income	225.0	176.6	1	27.4%	190.9	1	17.9%	594.3	498.4	•	19.2%
Net Income	204.4	119.8	1	70.6%	123.5	1	65.5%	429.3	254.1	•	69.0%
ROAE <sup>(1)</sup> (%)	17.7%	14.9%	1	280 BPS	16.1%	<b>↑</b>	160 BPS				

(1) ROAE = Net income (Last 12 months) / Average Shareholders' Equity

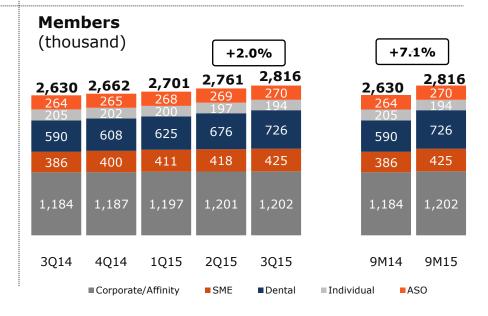


# **HEALTH & DENTAL**



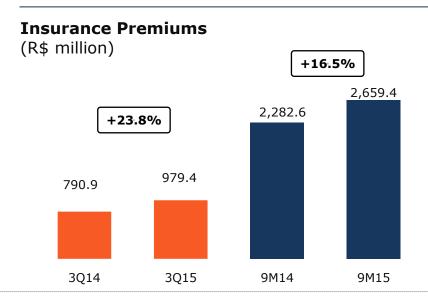


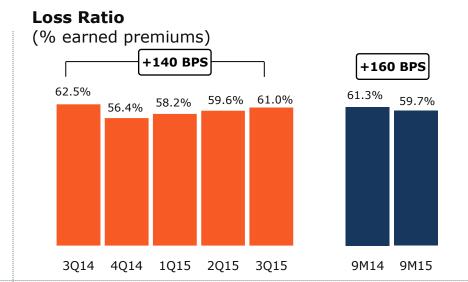
# Gross Margin (% earned premiums) +50 BPS +190 BPS 10.9% 11.4% 8.8% 10.6% 3Q14 3Q15 9M14 9M15



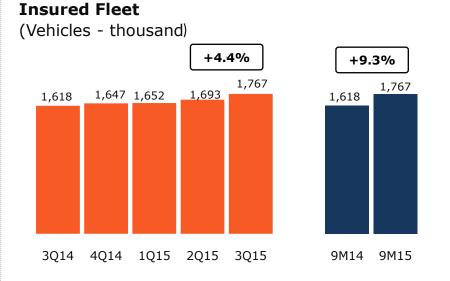


# **AUTO**

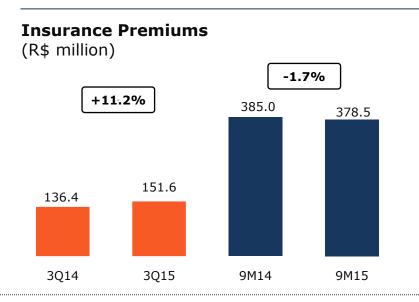


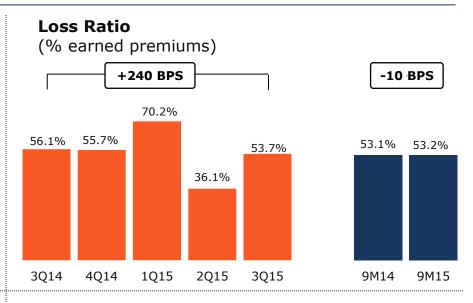


# Gross Margin (% earned premiums) +90 BPS 14.4% 15.3% 15.6% 16.8% 3Q14 3Q15 9M14 9M15



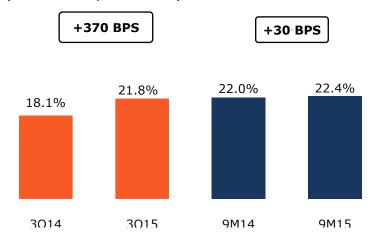
# **OTHER PROPERTY & CASUALTY**





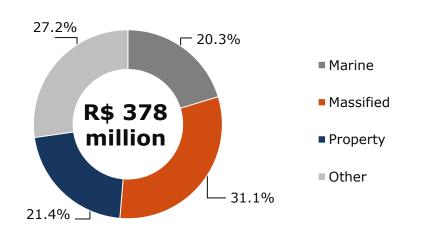
#### **Gross Margin**

(% earned premiums)



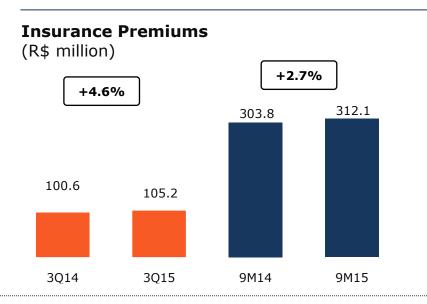
#### **Portfolio**

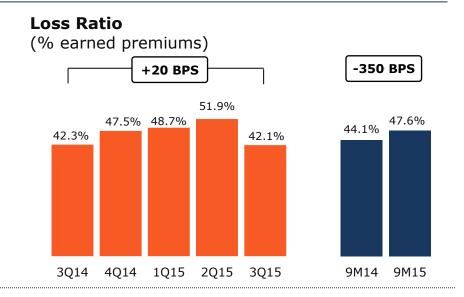
(% premiums - 9M15)





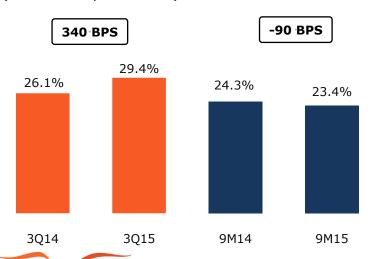
## **LIFE & PERSONAL ACCIDENT**





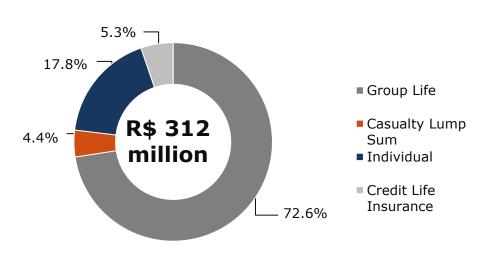
#### **Gross Margin**

(% earned premiums)



#### **Portfolio**

(% premiums - 9M15)

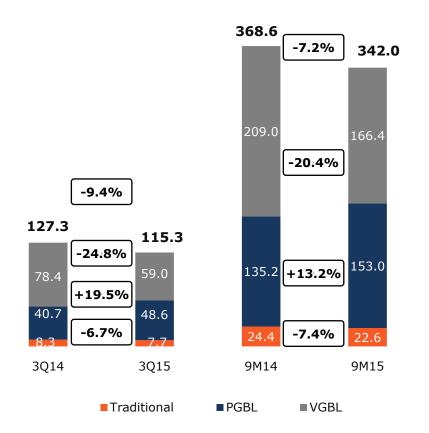




# **PRIVATE PENSION**

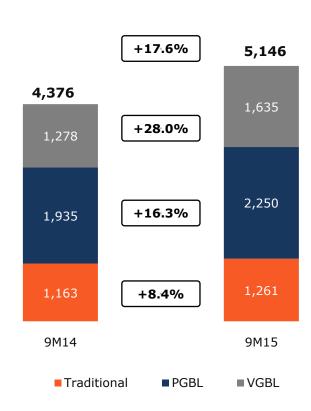
#### **Pension Contributions**

(R\$ million)



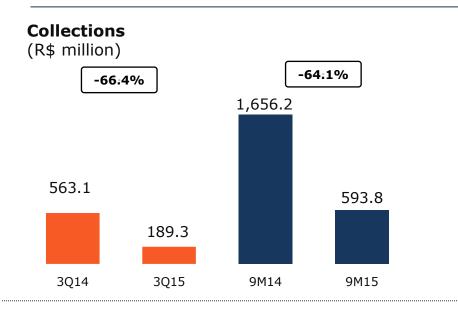
#### **Pension Reserves**

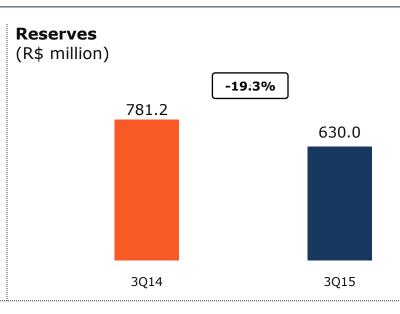
(R\$ million)





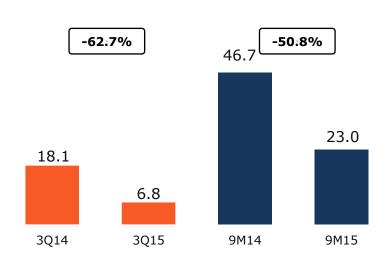
# **SAVINGS BONDS**





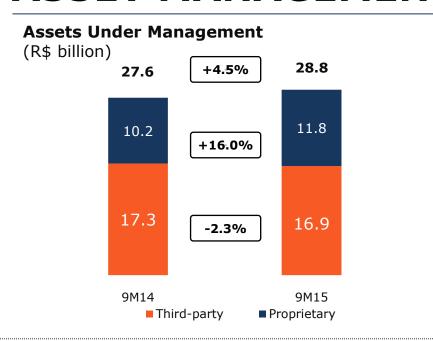
#### **Operating Income**

(R\$ million)





### **ASSET MANAGEMENT**



# Assets Allocation – Third-Party (% of assets under management – 9M15) R\$ 16.9 billion 25.5% Fixed Income and Private DI Equities & Investments Clubs Other

#### **Asset Management Income**

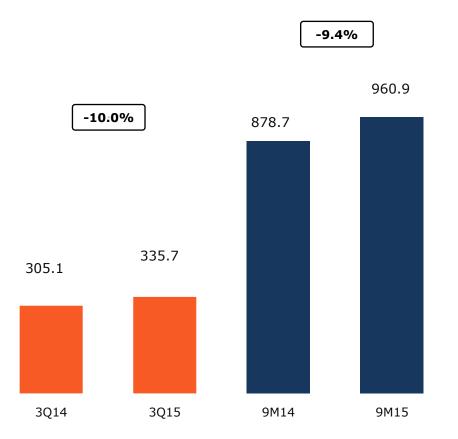
(R\$ million)



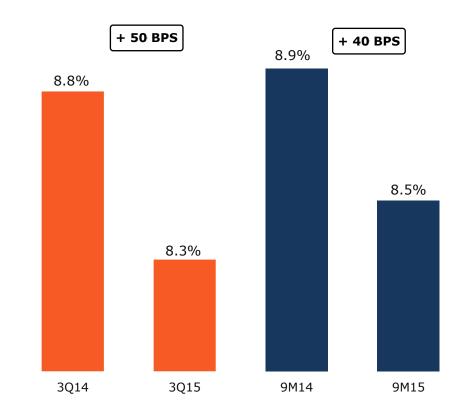


# **GENERAL & ADMINISTRATIVE EXPENSES**



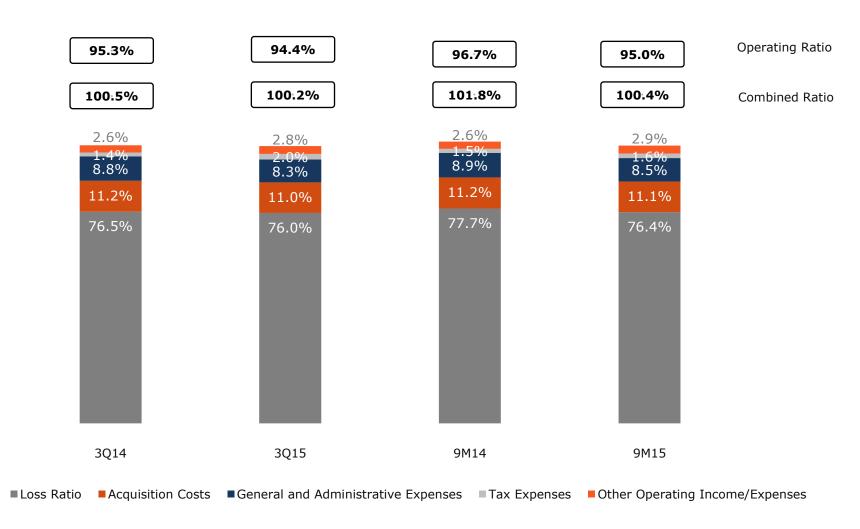


# **General & Administrative Expenses Ratio** (% retained premiums)





### **COMBINED & OPERATING RATIOS**

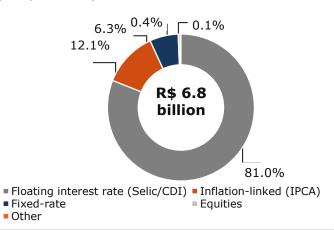




### **INVESTMENT PORTFOLIO**

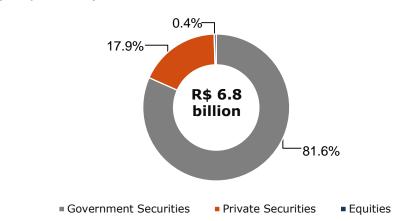
#### **Investment Strategy**

(Ex-pension)



#### **Investment Allocation**

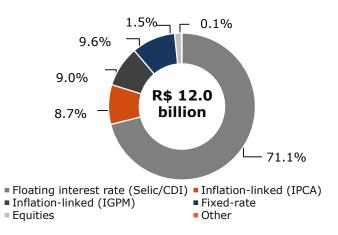
(Ex-pension)



#### **Investment Strategy**

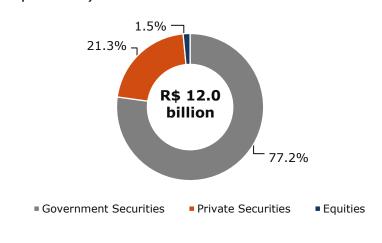
(Total portfolio)

Other



#### **Investment Allocation**

(Total portfolio)





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